



Oasis® Solar Screen Patio and Window Shades Five Year Limited Warranty Effective 6/18/2018

Insolroll's Oasis Patio and Window Shades are warranted for defects in materials and workmanship for a period of five (5) years from the date of manufacture. The warranty applies to fabric, hardware, motors and controls.

This warranty does not cover any product, which fails due to accident, alterations, misuse, abuse, neglect, acts of nature, improper handling, installation or maintenance of the product or failure to follow instructions for installing or operating the product. Insolroll does not warrant against freight damage.

Warranty excludes damage due to exposure to salt water, gradual fading due to UV degradation and normal wear. The warranty does not apply to fabric damage resulting from improper cleaning or maintenance. The warranty does not cover wind related damage.

Insolroll does not warrant against fading or degradation of digitally printed images.

The Insolroll warranty is valid only for products owned by the original end user and installed in the original location. At its option, Insolroll will repair or replace any product which fails to conform to this warranty. This shall be the sole remedy of the buyer under this warranty. In no event shall Insolroll be liable for transportation costs to return the product, costs of removal or reinstallation of the product or incidental or consequential damages. Any alteration or repair that is not performed or authorized by Insolroll will void this warranty. Some states do not allow the exclusion of consequential damages, so the above limitation or exclusion may not apply to you.



Oasis® Patio Shades and Retractable Insect Screens Driven by Lutron Five Year Limited Warranty Effective 10/1/2024

Insolroll's Oasis Patio Shades and Retractable Insect Screens Driven by Lutron are warranted for defects in materials and workmanship for a period of five (5) years from the date of manufacture. The warranty applies to fabric and shade hardware.

Lutron electronic drive units (EDU) and controls are warranted for defects in materials and workmanship for a period of five (5) years. Oasis shades with EDU must be enclosed in protective head box or pocket detail. No EDU units or controls will be warranted if exposed directly to natural elements including rain and snow. If a second EDU replacement is required during term of warranty, Insolroll reserves the right to replace with alternative motor system. Insolroll is not responsible for any site work or programming required to fulfill warranty.

This warranty does not cover any product, which fails due to accident, alterations, misuse, abuse, neglect, acts of nature, improper handling, installation or maintenance of the product or failure to follow instructions for installing or operating the product. Insolroll does not warrant against freight damage.

Warranty excludes damage due to exposure to salt water, gradual fading due to UV degradation and normal wear. The warranty does not apply to fabric damage resulting from improper cleaning or maintenance. The warranty does not cover wind related damage.

Insolroll does not warrant against fading or degradation of digitally printed images.

The Insolroll warranty is valid only for products owned by the original end user and installed in the original location. At its option, Insolroll will repair or replace any product which fails to conform to this warranty. This shall be the sole remedy of the buyer under this warranty. In no event shall Insolroll be liable for transportation costs to return the product, costs of removal or reinstallation of the product or incidental or consequential damages. Any alteration or repair that is not performed or authorized by Insolroll will void this warranty. Some states do not allow the exclusion of consequential damages, so the above limitation or exclusion may not apply to you.